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dynamic, fast-paced field of PC repair and information technology. Each chapter covers both core concepts and advanced topics, organizing material to facilitate practical application and encourage you to learn by doing. The new edition features more coverage of updated hardware, security, virtualization, new coverage of cloud computing, Linux and Mac OS, and increased emphasis on mobile devices. Supported by a wide range of supplemental resources to enhance learning with Lab Manuals, CourseNotes online labs and the optional MindTap that includes online labs, certification test prep and interactive exercises and activities, this proven text offers students an ideal way to prepare for success as a professional IT support technician and administrator. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version. Shining a clear light into the murky world of computer problems, the Geek Squad, a widely known computer service company, offers hundreds of hints and easily referenced tips on coping with frozen screens, recalcitrant modems, and other common difficulties. Original. 75,000 first printing. Tour. Identify, capture and resolve common issues faced by Red Hat Enterprise Linux administrators using best practices and advanced troubleshooting techniques About This Book Develop a strong understanding of the base tools available within Red Hat Enterprise Linux (RHEL) and how to utilize these tools to troubleshoot and resolve real-world issues Gain hidden tips and techniques to help you quickly detect the reason for poor network/storage performance Troubleshoot your RHEL to isolate problems using this example-oriented guide full of real-world solutions Who This Book Is For If you have a basic knowledge of Linux from administration or consultant experience and wish to add to your Red Hat Enterprise Linux troubleshooting skills, then this book is ideal for you. The ability to navigate and use basic Linux commands is expected. What You Will Learn Identify issues that need rapid resolution against long term root cause analysis Discover commands for testing network connectivity such as telnet, netstat, ping, ip and curl Spot performance issues with commands such as top, ps, free, iostat, and vmstat Use tcpdump for traffic analysis Repair a degraded file system and rebuild a software raid Identify and troubleshoot hardware issues using dmesg Troubleshoot custom applications with strace and knowledge of Linux resource limitations In Detail Red Hat Enterprise Linux is an operating system that allows you to modernize your infrastructure, boost efficiency through virtualization, and finally prepare your data center for an open, hybrid cloud IT architecture. It provides the stability to take on today's challenges and the flexibility to adapt to tomorrow's demands. In this book, you begin with simple troubleshooting best practices and get an overview of the Linux commands used for troubleshooting. The book will cover the troubleshooting methods for web applications and services such as Apache and MySQL. Then, you will learn to identify system performance bottlenecks and troubleshoot network issues; all while learning about vital troubleshooting steps such as understanding the problem statement, establishing a hypothesis, and understanding trial, error, and documentation. Next,

the book will show you how to capture and analyze network traffic, use advanced system troubleshooting tools such as strace, tcpdump & dmesg, and discover common issues with system defaults. Finally, the book will take you through a detailed root cause analysis of an unexpected reboot where you will learn to recover a downed system. Style and approach This is an easy-to-follow guide packed with examples of real-world core Linux concepts. All the topics are presented in detail while you're performing the actual troubleshooting steps. Provides information on how to upgrade, maintain, and troubleshoot the hardware of laptop computers, discussing the differences among them as well as their various configuration options. Learn how to troubleshoot Windows 10 the way the experts do, whatever device or form-factor you're using. Focus on the problems that most commonly plague PC users and fix each one with a step-by-step approach that helps you understand the cause, the solution, and the tools required. Discover the connections between the different hardware and software in your devices, and how their bonds with external hardware, networks, and the Internet are more dependent than you think, and learn how to build resilience into any computer system, network, or device running Windows 10. If you're fed up of those nagging day-to-day issues, want to avoid costly repairs, or just want to learn more about how PCs work, Windows 10 Troubleshooting is your ideal one-stop guide to the Windows 10 operating system. What You Will Learn: Understand your PC's ecosystem and how to connect the dots, so you can successfully track problems to their source Create resilient backups of your operating system, files, and documents, and enable quick and easy restore Learn your way around Windows' built-in administration tools, to quickly fix the typical problems that come up Diagnose and repair a wide range of common problems with printers and other essential peripherals Solve complex startup problems that can prevent a PC from booting Make your PC safe and secure for the whole family, and for everybody in your workplace Understand the threat from malware and viruses and a range of approaches to dealing with them, depending on the situation Bomb-proof your PC with advanced security, group policy, and firewall policies Learn the top Tips and tricks for researching difficult problems, including third-party tools and useful web resources Work with the registry, file system, and Sysinternals to troubleshooting PCs in the workplace Who This Book Is For: Anyone using Windows 10 on a desktop, laptop, or hybrid device This step-by-step, highly visual text provides a comprehensive introduction to managing and maintaining computer hardware and software. Written by best-selling author and educator Jean Andrews, A+ GUIDE TO HARDWARE, Ninth Edition, closely integrates the CompTIA A+ Exam objectives to prepare students for the 220-901 certification exams. The new Ninth Edition also features extensive updates to reflect current technology, techniques, and industry standards in the dynamic, fast-paced field of PC repair and information technology. Each chapter covers both core concepts and advanced topics, organizing material to facilitate practical application and encourage students to learn by doing. The new edition features more coverage of updated hardware, security,

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Microsoft Windows XP is a comprehensive, user-friendly guide written in the highly acclaimed Norton style. This unique approach teaches the features of Windows XP with clear explanations of the many new technologies designed to improve your system performance. The book demonstrates all of the newest features available for increasing your OS performance. You will find Peter's Principles, communications, networking, printing, performance, troubleshooting, and compatibility tips throughout the book. Whether you're just starting out or have years of experience, Peter Norton's Guide to Microsoft Windows XP has the answers, explanations, and examples you need. Everything you need to prepare for the CompTIA A+ exams CompTIA A+ is the most sought-after certification for PC technicians. This guide covers every aspect of the required exams 220-801 and 220-802. Fully updated to cover the latest best practices, current software and hardware, and mobile OSes, this Deluxe guide also includes an exclusive bonus CD featuring additional practice exams, flashcards, instructional videos, and the entire e-book in ePDF, eMobi, and ePub versions. Includes a coupon for 10% Off CompTIA Certification Exams Fully updated to cover the latest exams and exam objectives Covers personal computer components, laptops and portable devices, operating systems, printers and scanners, networks, security, safety and environmental issues, communication, and professionalism Bonus CD features the Sybex Test Engine with additional practice exams, twice the electronic flashcards as the Standard edition, and eMobi, ePub, and ePDF versions of the book CompTIA A+ Complete Deluxe Study Guide, 2nd Edition is a complete test-prep guide that will help you pass the A+ exam with confidence. Stop being a prisoner to your PC! Need a PC problem fixed in a pinch? Presto! Troubleshooting & Maintaining Your PC All-in-One For Dummies offers 5 books in 1 and takes the pain out of wading through those incomprehensible manuals, or waiting for a high-priced geek to show up days or weeks after you need them. Arming you with everything you need to get that pesky PC working for you ASAP, this handy guide walks you through all the steps to restoring whatever's making your PC go rogue—so you can get back to making it work for you. There's nothing worse than firing up your PC only to discover it's inexplicably unresponsive. With this guide, you'll gain all the skills and insight you need to need to bring it back to life—and to prevent it from ever leaving you in the lurch again. Find out what's behind common PC problems Solve email and web woes, both big and small Perform regular maintenance and get serious about backups Troubleshoot to find solutions to your issues and learn proper maintenance to head off future headaches! Your PC problems aren't as big as you think! Take matters into your own hands with the helpful instruction provided inside this book! Diagnose and solve your PC problems with this easy-to-understand guide Written by veteran For Dummies author Dan Gookin, this straightforward guide shows you how to diagnose and solve the most common hardware and software problems your PC may encounter. In addition, he presents advice for preventing PC problems in the first place and clearly explains how to create a safe and secure PC environment. Walks you through ways to diagnose the most common PC hardware, software, and operating

system problems Offers clear and easy-to-understand solutions for confidently handling these problems Shares valuable advice about maintaining your system to maximize its lifespan Reviews an array of useful tools Covers Windows Vista, Windows 7, and Internet Explorer 8 Troubleshooting & Maintaining Your PC All-in-One For Dummies, 2nd Edition helps you to confidently handle whatever PC problems you may encounter. A practical guide to the maintenance and repair of laptop computers, including three hundred repair cases and thirteen diagnostic flowcharts. Clear, Expert Advice for PC Users of Every Stripe No matter how you use your PC—as a business tool, an entertainment center, or an Internet on-ramp—this latest edition of The Complete PC Upgrade & Maintenance Guide has you covered. Inside, you'll find the clear, expert advice on maintaining, upgrading, and troubleshooting for which this book is famous. It's all updated to cover the latest technologies and guaranteed to help you extend the life and power of your PC. You also get targeted instruction on a wide range of entertainment upgrades—ways to enhance your enjoyment of music, photo, movies, and more. Coverage includes: * Preventing hardware disasters * Upgrading memory * Replacing power supplies * Partitioning drives using NTFS and FAT32 * Solving data backup challenges * Protecting your PC from viruses, worms, and spyware * Adding SCSI cards and drives * Installing DVDs, CD-ROMs, and EIDE and Serial ATA hard drives * Troubleshooting printers and scanners * Installing communications devices * Resolving mouse and keyboard problems * Installing video and sound cards * Tackling networking issues, both wired and wireless * Troubleshooting Internet connectivity * Solving laptop problems * Capturing and editing video * Managing music and image files * Watching movies on DVD * Getting the most out of new storage and networking technologies Work through key exercises for the latest release of the CompTIA A+ certification exam with help from 12 certcam videos! Reviewed and authorized by CompTIA's CAQC program, this is the most exam-focused CompTIA A+ certification training and self-assessment study system available for the new CompTIA A+ exams. The book features step-by-step exercises, chapter self-tests, and in-depth explanations. It includes four complete practice exams, a full-color photographic insert, lab questions, and a free segment of LearnKey's A+ video training. Plus, this enhanced e-book offers 12 certcam videos showing exactly how to do key exercises within the book. Troubleshoot Windows 10 the way the experts do, whatever device or form factor you are using. Focus on the problems that most commonly plague PC users and fix each one with a step-by-step approach that helps you understand the cause, solution, and tools required. Windows 10 is constantly evolving and changing and a great many aspects of the operating system, including many associated with troubleshooting and repair, have been changed, removed, replaced, or expanded since the first edition of this book was published. This new edition is updated with a dedicated chapter on using scripting tools for troubleshooting along with numerous updates on Windows device and update installation, Microsoft Sysinternals Suite, and Troubleshooting malware attacks. Additionally, there is extensive coverage of the

technical diagnosis and troubleshooting tools you need from Event Viewer to Recovery Console. This book will help you discover the connections between different hardware and software in your devices, and how their bonds with external hardware, networks, and the Internet are more inter-dependent than you think. You will also learn how to support the increasing volume of home workers, and make sure they can stay online and active on PCs from your own organization or their own devices. If you are fed up with those nagging, day-to-day issues, want to avoid costly repairs, or just want to learn more about how PCs work, Windows 10 Troubleshooting is your ideal one-stop guide to the Windows 10 operating system. What You Will Learn Understand your PC's ecosystem and how to connect the dots, so you can successfully track problems to their source Support home workers using PCs from your organization and family devices, and keep workers productive and online Make your PC safe and secure for family and everyone in your workplace, and ensure that data is kept secure from loss or attack Understand the threat from malware and viruses and a range of approaches to dealing with them, depending on the situation Know tips and tricks for researching difficult problems, including third-party tools and useful web resources Who This Book Is For Anyone using Windows 10 on a desktop, laptop, or hybrid device This book will educate you on the Correct Process of Repairing The Entire Laptop, Including and concentrating more on Motherboard Repair Instruction, Screen Repairing, Component Level Diagnosing and Repairing. This is the 3rd Book Released By Author Garry Romaneo, The Worlds Leading Laptop Repair Technician, Author, and Consultant. The book will take you through the laptops disassembly process, Explaining in detail how to disassemble all laptops. You will then be taught all about Liquid Spills to Laptops. What to do, What not to do, How to Remove Liquid and How To Repair Any Damage from Liquid to parts or components. You will be shown all the various tools to be used in laptop repair both hand tools and electronic tools explained. This book will then explain the entire upper end repairing techniques. Replacing screens - how to- then it will show you in great detail how to disassembly the screen and repair or replace the LCD ccfl Bulb, the book will also discuss LED screens. You will be taught step by step how to solder a motherboard whether it is the components or the dc jack. The DC Jack Repair/Desoldering instructions are included. Most importantly, this book will teach you laptop motherboard repairing techniques. Learn to identify the parts and components on the motherboard, learn component replacement, motherboard testing techniques and more. This book also includes the authors Patented/Copyrighted and Trademarked Laptop Video Chip/GPU Motherboard Online Repair instruction. There is alot more included (Part Identification, Hard Drive Failure Issues etc...)so check it out now. Going Above And Beyond CompTia A+ Certification !!! The World's Leading PC Guide--Updated, Expanded, Reorganized The Complete PC Upgrade and Maintenance Guide continues its reign as the PC world's great problem-solving wonder. In simple, easy-to-follow language, it shows you how to prevent disasters, fix the ones that occur, and maximize your PC's power and longevity. Based on author

Mark Minasi's popular seminars, this book is an unbeatable value. It teaches you everything you need to know to meet all your PC challenges, present and future. Coverage includes: * Preventing hardware disasters * Upgrading memory * Replacing power supplies * Installing EIDE and Serial ATA hard drives * Adding SCSI ports * Partitioning drives using NTFS and FAT32 * Protecting your PC from viruses, worms, and spyware * Solving data backup challenges * Adding and repairing DVDs and CD-ROMs * Installing and troubleshooting scanners * Troubleshooting printers * Installing communications devices * Resolving mouse and keyboard problems * Installing video and sound cards * Tackling networking issues * Installing a wireless network * Troubleshooting Internet connectivity * Solving laptop problems An arsenal of study aids for anyone preparing to take the CompTIA A+ certification exams Written by a team of industry experts, this unparalleled study guide offers you a systematic approach to preparing for the CompTIA A+ certification, and includes real-world scenarios, hands-on exercises, challenging chapter review questions, plus a CD with Sybex's custom test engine to reinforce all of the concepts you learn. This Deluxe Edition of the bestselling CompTIA A+ Study Guide features bonus practice exams, flashcards, and a bonus CD with more than an hour of instructional video of key hands-on tasks. Covering all exam objectives, study guide focuses on the new best practices and places a strong emphasis on current software including Windows 7. Inside this guide you'll learn how to: Identify and understand PC system components, including motherboards, processors, memory, and cooling systems. Identify and understand storage devices, power supplies, display devices, and adapters. Install, configure, and troubleshoot desktops, laptops, and portable devices. Install, configure, and troubleshoot printers. Install and configure operating systems including Windows 2000, XP, Vista, and Windows 7. General troubleshooting theory and preventive maintenance. Troubleshooting operating systems, hardware, printers, and laptops. Install, configure, and troubleshoot networks Set up and maintain network security Master essential operational procedures for PC technicians Communicate professionally with co-workers and clients Updated Coverage Includes Windows 7 Topics Download Windows 7 supplements for your exam prep including additional review questions, additional practice exam questions, and an updated objectives map from sybex.com. Featured on the CDs Over 600 Practice questions Eight practice tests (4 for the 220-701, and 4 for 220-702) Electronic flashcards Entire book as a searchable PDF More than 1 hour of instructional videos Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook file. For Instructors: Teaching supplements are available for this title. IT Essentials v7 Companion Guide supports the Cisco Networking Academy IT Essentials version 7 course. The course is designed for Cisco Networking Academy students who want to pursue careers in IT and learn how computers work, how to assemble computers, and how to safely and securely troubleshoot hardware and software issues. The features of the Companion Guide are designed to help you study and succeed in this course: · Chapter objectives-Review core concepts by

answering the focus questions listed at the beginning of each chapter. · Key terms-Refer to the updated lists of networking vocabulary introduced, and turn to the highlighted terms in context. · Course section numbering-Follow along with the course heading numbers to easily jump online to complete labs, activities, and quizzes referred to within the text. · Check Your Understanding Questions and Answer Key-Evaluate your readiness with the updated end-of-chapter questions that match the style of questions you see on the online course quizzes. This book is part of the Cisco Networking Academy Series from Cisco Press®. Books in this series support and complement the Cisco Networking Academy. If you're preparing for the new CompTIA 2006 certification in A+, or the current Network+ and Security+ certifications, you'll find this book invaluable. It provides all the information you need to get ready for these exams, including the four new A+ exams -- the required Essentials exam and three elective exams that pertain to your area of specialization. As with other O'Reilly Nutshell books for certification exams, A+, Network+ and Security + in a Nutshell follows a proven style and approach. It reviews all of the topics needed to master each exam in a remarkably concise format, with required knowledge boiled down to the core. Instead of plowing through 500 to 700 pages to prepare for each exam, this book covers each one in approximately 150 pages. And because the objectives for the three elective A+ exams are redundant, and the book covers them in one section. The exams covered include: A+ Essentials: Required for A+ 2006 certification EXAM 220-602: For the A+ IT Technician specialization EXAM 220-603: For the A+ Remote Support Technician specialization EXAM 220-604: For the A+ IT Depot specialization EXAM N10-003: For Network+ Certification EXAM SYO-101: For Security+ Certification Each exam is covered in three parts: Exam Overview, Study Guide and Prep and Practice. Plenty of detailed tables and screen shots are included, along with study notes and practice questions. Once you have completed the exams successfully, you will find this all-in-one book to be a valuable reference to core administration and security skills. Master PC installation, configuration, repair, maintenance, and networking and fully prepare for the CompTIA A+ 220-801 and 220-802 exams This unique tutorial and study guide teaches the fundamentals of computer desktop and laptop installation, configuration, maintenance, and networking with thorough instruction built on the CompTIA A+ 220-801 and 220-802 exam objectives. Learn all the skills you need to become a certified professional and customer-friendly technician using today's tools and technologies. Every chapter opens with focused learning objectives and lists the exam objectives covered in that chapter. To meet the learning objectives, each chapter includes detailed figures, helpful Tech Tips, explanations of key terms, step-by-step instruction, and complete coverage of every topic. At the end of every chapter are comprehensive assessment tools, including a summary, review questions, labs, activities, and exam tips. Covers Both 2012 A+ Exams: A+ 220-801: • PC Hardware • Networking • Laptops • Printers • Operational Procedures A+ 220-802 • Operating Systems • Security • Mobile Devices • Troubleshooting Learn more

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